



## FAVORITE COMMERCIAL IT SUPPORT



Voters made **American PCS** their number one-rated commercial IT support provider for a fifth year in a row.

"We're proud we have served you favorably," said Nate Roane, president and CEO of American PCS. "It shows our attention to detail and customer service has paid off."

American PCS' mission has always been to serve its customers with honest and reliable service.

The company was founded in 2001 and has grown primarily by word of mouth.

"We believe if we take care of our customers, they come back and tell their colleagues," Roane said.

American PCS has experienced significant growth over the last couple of years, investing considerable time and money in highly skilled staff and tools

to provide the best support possible.

Roane said it is the only company in the area to provide "Freedom Services."

For a flat rate, American PCS will provide unlimited break/fix and maintenance of the entire computer network. It provides freedom from unexpected charges, freedom from downtime and freedom from computer-related stress.

American PCS monitors its clients' systems 24-hours-a-day to ensure everything is running like it should and respond timely if there are problems.

"We have a deep understanding of how critical computer systems are to business functionality, and we do everything in our power to reduce downtime," Roane said. "In these times of increasing online threats, we are pleased that we are helping our clients

stay up, running and protected."

American PCS provides some of the industry's most sophisticated defenses from cyber security incursions — leading to more peace of mind.

"Our job is to keep you running, safe and efficient," Roane added.

With experts in many different fields, American PCS is able to help clients increase efficiency while reducing IT expenses.

"Ultimately, we only succeed if our clients succeed," Roane said.